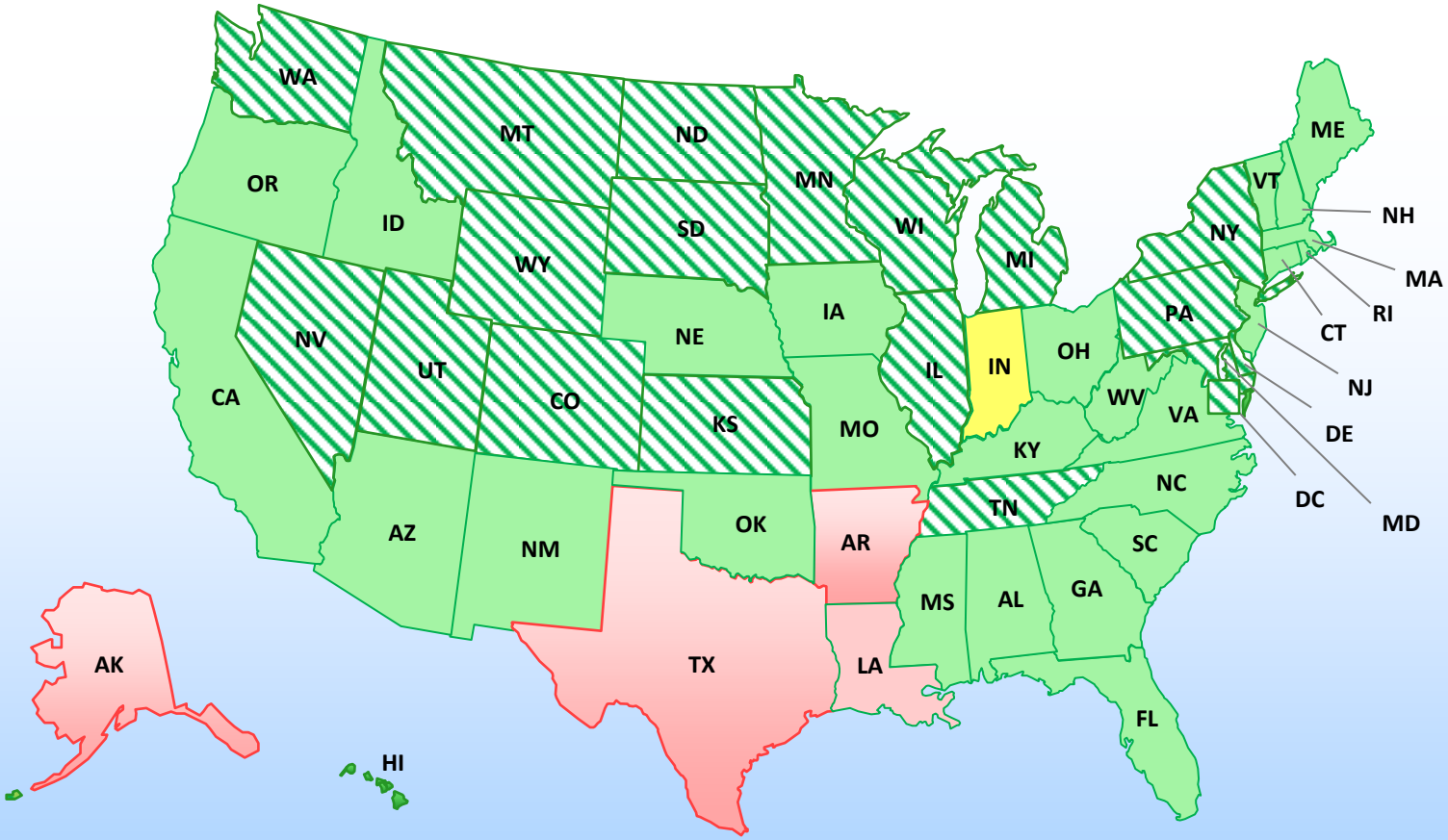
Regulatory Environment – October 2015



DARK GREEN- 19 STATES

Consultation and prescribing can occur as a result of both video and phone visits

LIGHT GREEN- 27 STATES

Consultation and prescribing can occur as a result of video visits. Consultation only (without prescribing) can occur as a result of a phone-only visit.

YELLOW- 1 STATE

Consultation only, without prescribing as a result of both video and phone based visits

RED- 4 STATES

Consultation cannot occur

This map is not a legal opinion. Rather, it represents American Well's understanding as of October 2015 regarding the permissibility of providing clinical care on the American Well platform in the absence of either a prior provider-patient relationship or a patient facilitator, and a patient presenting from non-clinical originating site. Due to the dynamic nature of telehealth, laws, statutes, or policies regarding telehealth are subject to rapid change

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