Consultation and prescribing can occur as a result of both video and phone visits.

Consultation and prescribing can occur as a result of video visits. Consultation only (without prescribing) can occur as a result of a phone-only visit.

Consultation only, without prescribing as a result of both video and phone based visits.

Consultation cannot occur.

This map is not a legal opinion. Rather, it represents American Well’s understanding as of October 2015 regarding the permissibility of providing clinical care on the American Well platform in the absence of either a prior provider-patient relationship or a patient facilitator, and a patient presenting from non-clinical originating site. Due to the dynamic nature of telehealth, laws, statutes, or policies regarding telehealth are subject to rapid change.